

# How to change a BV/BVR order to the new QR-bill format

As of 1 October 2022, the BV/BVR, more commonly known as red/orange payment slips, will be replaced by the QR-bill.

## The essentials

You currently have one or more individual orders or standing orders in BV/BVR format that are to be executed after 30 September 2022.

As BCGE does not have the invoice information in QR-bill format, you must contact your beneficiary to obtain their new payment details.

Once you have received the new QR-bill, you will be able to make the necessary changes.

There are two methods for adapting your payment orders which are described on the next page.

If you do not make the necessary changes, your payment orders due after 30 September 2022 will be cancelled.

## Current BV/BVR payment slip

✘ Ends on 30 September 2022

The image shows a standard BV/BVR payment slip with multiple columns for different types of payments: 'Empfangsschein / Récépissé / Ricevuta', 'Einzahlung Giro', 'Versement Virement', and 'Versamento Girata'. It includes fields for 'Compte / Conto' and 'CHF' amounts, and a section for 'Payable par' (Julie Genevois). A large red 'X' is superimposed over the bottom half of the slip.

## QR-bill

✔ New format from 1 October 2022

The image shows a QR-bill payment slip. It is divided into three main sections: 'Récépissé', 'Section paiement', and 'Compte / Payable à'. The 'Récépissé' section contains the beneficiary's account details (Jean-Jacques Genevois) and the reference number. The 'Section paiement' section features a QR code and the amount (1900.00 CHF). The 'Compte / Payable à' section contains the payer's details (Julie Genevois) and the amount (1900.00 CHF). A large blue checkmark is superimposed over the bottom right of the slip.


## What steps should be taken to change a BV/BVR payment to the new QR-bill?

### 1 Obtain the new QR-bill

- Contact your beneficiary and ask them for their new QR-bill.
- Some invoice issuers have not yet switched to the QR-bill, but they will have to do so in order for you to be able to pay your invoices from October 2022.
- We recommend that you check your mail, as this information may have already been sent to you.

### 2 Change your payment order or standing order

- Free of charge, from your Netbanking access, go to the "Payments" menu and then "Standing orders" or "Payment orders". Click on the order to be modified and change all the data, in particular the account number in QR-IBAN format.

<b>Récapitulé</b> <b>Compte / Payable à</b> CH40 3234 4123 0001 7777 0 Jean-Jacques Genevois Rue de Genève 1 1200 Genève <b>Référence</b> 21 12345 54321 12345 14300 09017 <b>Payable par</b> Julie Genevois Rue de Genève 1 1200 Genève <b>Monnaie</b> <b>Montant</b> CHF              1 900.00 <b>Point de dépôt</b>	<b>Section paiement</b>  <b>Monnaie</b> <b>Montant</b> CHF              1 900.00	<b>Compte / Payable à</b> CH40 3234 4123 0001 7777 0 Jean-Jacques Genevois Rue de Genève 1 1200 Genève <b>Référence</b> 21 12345 54321 12345 14300 09017 <b>Informations supplémentaires</b> Ordre du 10 juillet 2020 //U1/01/20109721/10/1001409/20/14000000/2/3058/30/CH10 6017086/40/1020/41/301 <b>Payable par</b> Julie Genevois Rue de Genève 1 1200 Genève
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New account number in QR-IBAN format

Check if other information has changed and report these changes if necessary

- If you do not have Netbanking access, you can send us a request by post<sup>1</sup> dated and signed, indicating: your first and last name, your account number and enclosing the QR-bill(s) you have received.

<sup>1</sup> According to current pricing.

## Contact



Your personal adviser



Online advice 058 211 21 00; Monday-Friday: 7.30 am to 7.30 pm; Saturday: 9 am to 4 pm; Sunday: 9 am to 1 pm



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