

User guide for CrontoSign

Enhanced security for your Netbanking operations

For the security of your connection and to validate your Netbanking operations, the BCGE proposes CrontoSign, a modern and efficient authentication tool.

CrontoSign works by scanning a mosaic which instantaneously generates a code. Once it is keyed into Netbanking, this code validates the authentication or the payment. The mosaic generated is unique to each operation and to each user.

How to download the application?

iPhone	Android
	
From the App Store, install the CrontoSign Swiss application.	From the Google Play Store, install the CrontoSign Swiss application.

How to activate CrontoSign for the first time?

1 Log on	2 Start	3 Scan	4 Transfer	5 Scan	6 Transfer
					
Open Netbanking. Key in your contract number and your personal password.	Open your CrontoSign device (application or optical reader).	Scan the mosaic shown on your activation letter.	Enter the activation code displayed on your CrontoSign device into your computer, then click on "Next". On your CrontoSign device, press "Continue".	Scan the mosaic which is displayed on your computer screen using your CrontoSign device.	Enter the activation code displayed on your CrontoSign device into your computer, then click on "Next". On your CrontoSign device, press "End" then "Yes" to the last question.

Important: Keep your activation letter in a safe place. You will need it to log on using any new equipment. You can connect up to 8 additional computers/tablets.

How to log on to Netbanking using CrontoSign?

- 1 Log on to Netbanking
- 2 Key in your contract number and your personal password
- 3 Open your CrontoSign device and scan the mosaic displayed on your computer screen using your CrontoSign device
- 4 Verify that the message shown on your CrontoSign device contains the date of your last connection, along with a confirmation code
- 5 On Netbanking, enter the security code displayed on your CrontoSign device, then validate

Payment signature:

Enhanced security for payment operations on Netbanking

Payment signature is a validation function which enhances the security of operations on Netbanking, by guaranteeing the integrity of data between transmission and receipt of the order. This extra control will be asked for when you key in a payment in favour of a new beneficiary. Please make sure to carefully review the content of the message before validating any payment.

Log on to Netbanking. Key in your contract number and your personal password.

1 Key in your payment	2 Scan	3 Check	4 Confirm
			
Key your payment into Netbanking. If it is a new payment, you will be asked for a validation code.	Open your CrontoSign device. Scan the mosaic displayed on your computer screen using your CrontoSign device.	Check that the information displayed on your CrontoSign device is aligned with the details of your payment.	If the data is correct, transfer the code displayed on your CrontoSign device. Validate.

For further details, contact our online bank on +41 (0)58 211 21 12. Available Monday to Friday from 7.30 am – 7.30 pm, Saturday from 9 am – 4 pm and Sunday from 9 am – 1 pm.



Scan to access the interactive CrontoSign guides or find them at www.bcg.ch/en/moyen-authentication

